

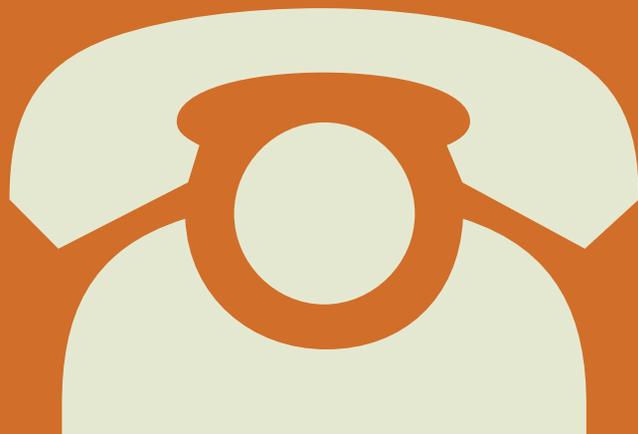
Let's chat.

Chatline telephone services continue to be popular, especially among kids and teenagers, despite instant messaging and chat rooms being so common on the computer. Like computer chat rooms, Chatlines allow a number of people to communicate anonymously — all at the same time.

Some of the information and conversations on Chatlines may not be appropriate for minors.

This brochure tells you about Chatlines, how to block calls to these telephone numbers, and where to get more information.

Before joining a Chatline conversation, it's important that your kids know what they're getting into so they don't talk themselves into trouble.



For more information or to file a complaint

about local, regional or other
in-state telephone service, contact the
NYS Public Service Commission—

electronically at our Web sites:

www.dps.state.ny.us

or

www.AskPSC.com

via telephone at our toll-free numbers:

Complaints/Inquiries . . . 1-800-342-3377

Consumer Information. . . 1-888-Ask-PSC1
(1-888-275-7721)

by mail or in-person at our office locations:

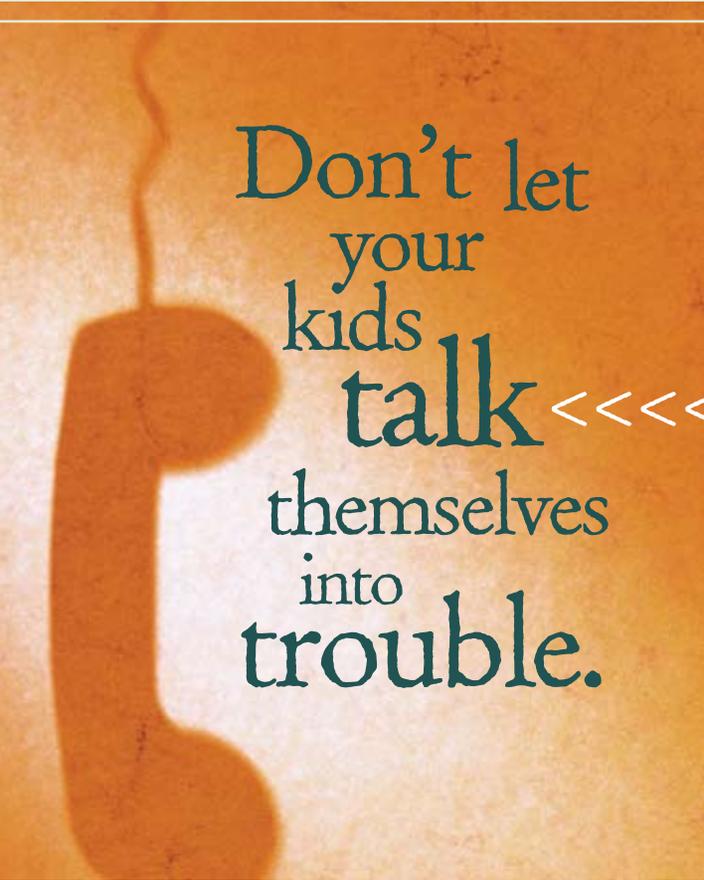
Albany: Three Empire State Plaza
Albany, NY 12223-1350

New York City: 90 Church Street
New York, NY 10007-2919

Buffalo: Ellicott Square Building
295 Main Street, Rm. 814
Buffalo, NY 14203-2508

Remember, Don't Let Your Kids Talk Themselves Into Trouble.

 New York State
Public Service Commission
1-888-Ask-PSC1 • www.AskPSC.com



Don't let
your
kids
talk <<<<<
themselves
into
trouble.

A parents' guide to Chatlines.

 New York State
Public Service Commission
www.AskPSC.com

What are Chatlines?

Chatlines are telephone numbers that join callers in live, interactive conversations. Most of the time callers don't know each other, and conversations may be about anything. Some things said may not be suitable for minors. The conversations may be monitored by the provider, but most are not.

You can block access to Chatlines.

In New York State, you can block calls to Chatlines without fear of blocking access to friends, relatives, doctors, government agencies, regular business numbers, toll-free numbers, and other common telephone numbers.

Blocking Chatline calls is easy and it's free.

If you want to block access to Chatlines, you should call your local telephone company and request that calls placed from your residence to Chatlines be blocked. **All telephone companies must provide blocking service at no charge.**

First of all,
remember that you
don't know
who you're talking to.

Anyone
may join or
just listen in
without your
knowledge.

You don't really know
who they are, and they
may not be who
or what they
claim to be.

That voice
could be
anyone
of any age,
no matter
what they
might say.

