



# Connect with savings.

## *Lifeline Discounted Telephone Service*

### **What is Lifeline Telephone Service?**

**Lifeline is an assistance program offered by many local telephone companies.**

The Lifeline program helps eligible low-income consumers save money on their phone bills. It provides:

- Lower basic local service charges
- No subscriber line charge — at least \$6.50 off each bill

*The total savings and benefits vary depending on the telephone company.*

### **Who Qualifies for Lifeline?**

The program is available to income eligible telephone customers who participate in, or are eligible to participate in, any of these government programs:

- Supplemental Security Income (SSI)
- Home Energy Assistance Program (HEAP)
- Food Stamps
- Medicaid
- Veteran's Disability or Surviving Spouse Pension
- Family Assistance
- Safety Net Assistance



## How do I apply for Lifeline?

If you are eligible for, or participate in, any of the previously mentioned government programs, contact your local telephone company and tell them you would like to sign up for Lifeline service.

Customer service representatives from your local telephone company will be able to explain their company's Lifeline service.

## Where can I get more information?

Many telephone companies have information about Lifeline in their directories.

You can also call your local telephone company for more information (their number is in the directory and on your phone bill). Or, call the **NYS Public Service Commission's toll-free HELPLINE 1-800-342-3377** between 8:30 am and 4:00 pm, Monday through Friday.



New York State  
**Public Service Commission**

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