

# **How to Reach the New York State Public Service Commission**

## **Consumer Advocacy and Education**



### **Consumer Information**

1-888-Ask-PSC1  
(1-888-275-7721)

### **PSC Opinion Line**

1-800-335-2120

### **Electric Generation Siting/Article X**

1-877-PSC-ARTX  
(1-877-772-2789)

## **Consumer Assistance**

### **PSC HOTLINE** (Gas or Electric Shutoffs)

1-800-342-3355

**PSC HELPLINE** (Inquiries or Complaints  
about Gas, Electric, Water, Steam, Cable TV  
or Telephone Service or Billing)

1-800-342-3377

**Alternative Energy Provider** Line (Inquiries  
or Complaints)

1-888-NYS-PSC8  
(1-888-697-7728)

## **Economic Development**

Business Advocacy

1-877-661-9223

## **Public Affairs** (Media Inquiries)

518-474-7080

## **Energy and Telecommunications Competition**

**General Inquiries**

518-474-1540

**Green Power**

1-866-GRN-POWR



### **World Wide Web Address**

<http://www.AskPSC.com>

<http://www.dps.state.ny.us>

(with links to local utilities and lists of alternative energy providers)



### **Mailing Addresses**

NYS Public Service Commission  
Office of Consumer Services  
**Three Empire State Plaza**  
**Albany, NY 12223-1350**

NYS Public Service Commission  
Office of Consumer Services  
**90 Church Street**  
**New York, NY 10007-2919**

NYS Public Service Commission  
Office of Consumer Services  
**Ellicott Square Building**  
**Room 814**  
**295 Main Street**  
**Buffalo, NY 14203-2508**

For Energy and Telecommunications Competition inquiries, write to the **Office of Retail Market Development** at the Albany address above.

For Business Advocacy inquiries, write to the **Office of Economic Development and Policy Coordination** at the Albany address above.