

How to Reach the New York State Public Service Commission

Consumer Advocacy and Education



Consumer Information
1-888-Ask-PSC1
(1-888-275-7721)

PSC Opinion Line

1-800-335-2120

Electric Generation Siting/Article X

1-877-PSC-ARTX
(1-877-772-2789)

Consumer Assistance

PSC HOTLINE (Gas or Electric Shutoffs)
1-800-342-3355

PSC HELPLINE (Inquiries or Complaints
about Gas, Electric, Water, Steam, Cable TV
or Telephone Service or Billing)
1-800-342-3377

Alternative Energy Provider Line (Inquiries
or Complaints)
1-888-NYS-PSC8
(1-888-697-7728)

Economic Development

Business Advocacy
1-877-661-9223

Public Affairs (Media Inquiries)

518-474-7080

Energy and Telecommunications Competition

General Inquiries
518-474-1540

Green Power
1-866-GRN-POWR



World Wide Web Address

<http://www.AskPSC.com>
<http://www.dps.state.ny.us>

(with links to local utilities and
lists of alternative energy
providers)



Mailing Addresses

NYS Public Service Commission
Office of Consumer Services
Three Empire State Plaza
Albany, NY 12223-1350

NYS Public Service Commission
Office of Consumer Services
90 Church Street
New York, NY 10007-2919

NYS Public Service Commission
Office of Consumer Services
Ellicott Square Building
Room 814
295 Main Street
Buffalo, NY 14203-2508

For Energy and Telecommunications
Competition inquiries, write to the **Office of
Retail Market Development** at the Albany
address above.

For Business Advocacy inquiries, write to the
**Office of Economic Development and Policy
Coordination** at the Albany address above.



World Wide Web Address

<http://www.AskPSC.com>

<http://www.dps.state.ny.us>

(with links to local utilities and lists of alternative energy providers)



Mailing Addresses

NYS Public Service Commission
Office of Consumer Services
Three Empire State Plaza
Albany, NY 12223-1350

NYS Public Service Commission
Office of Consumer Services
90 Church Street
New York, NY 10007-2919

NYS Public Service Commission
Office of Consumer Services
Ellicott Square Building
Room 814
295 Main Street
Buffalo, NY 14203-2508

For Energy and Telecommunications
Competition inquiries, write to the **Office of
Retail Market Development** at the Albany
address above.

For Business Advocacy inquiries, write to the
**Office of Economic Development and Policy
Coordination** at the Albany address above.